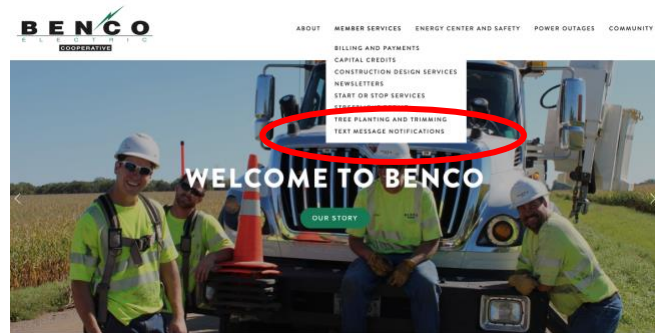




ENROLL IN OUTAGE TEXT MESSAGE NOTIFICATIONS

1. Visit our website, www.benco.org.
2. Under the Member Services drop-down menu at the top of the page, click on "Text Message Notifications."



3. Under the "Outage Notifications" section, click the sign-up link.

TEXT MESSAGE NOTIFICATIONS

In an effort to improve communication with our members, BENCO Electric Cooperative is excited to launch an outage notification system. Members can now receive updates during power outages or when BENCO will be controlling dual-fuel energy loads. To learn more and/or to enroll, please review the information below.

OUTAGE NOTIFICATIONS

To receive updates during power outages, members must sign-up by [clicking here](#).
For a detailed instruction guide, [click here](#).

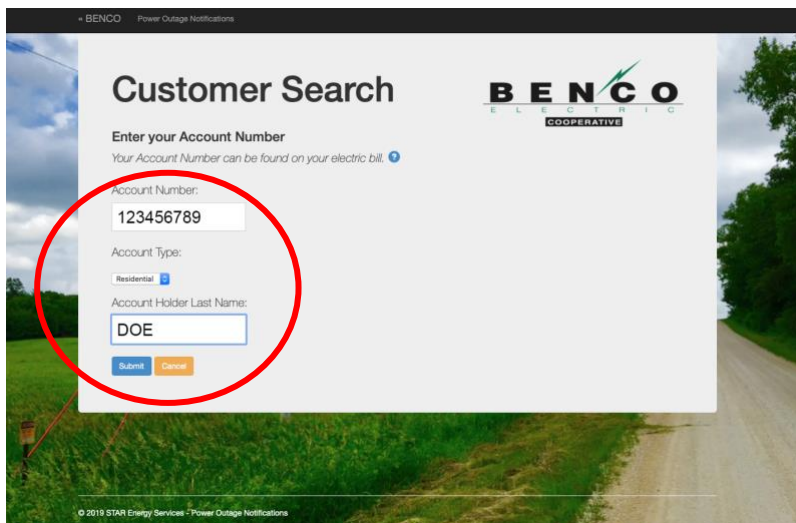
DUAL-FUEL NOTIFICATIONS

To receive updates when BENCO controls dual-fuel energy loads, members must sign-up via SmartHub by [clicking here](#). Both text message and email notifications are available but BENCO will no longer send notifications via phone. Please note the member is responsible for managing their own contact information within SmartHub.
For a detailed instruction guide, [click here](#).

4. Click "Get Started" and enter your account number.



5. Select your account type and enter the last name of the account holder. Verify the service location and click "Correct, Continue."



6. Select the phone number(s) to opt-in to text message notifications. Click "Submit." If the number shown is incorrect, please update the phone number on file by clicking the blue "Update Phone or Email" button below.

The screenshot shows a web form titled "Subscribe to Outage Notifications" for BENCO COOPERATIVE. The form includes the account number "ACCOUNT 123456789" and a table for selecting phone numbers to opt in to. The "Opt In" column has a red circle around the checkbox, and the "Phone/Email" column shows "507-123-4567". At the bottom, there are three buttons: "Submit" (blue), "Cancel" (orange), and "Update Phone or Email" (blue).

Opt In	Phone/Email
<input type="checkbox"/>	507-123-4567

7. If the number shown is incorrect, please update the phone number on file by clicking the blue "Update Phone or Email" button below.

This screenshot is identical to the previous one, but the "Update Phone or Email" button at the bottom is circled in red, indicating the next step in the process.

8. You will receive a confirmation message on the device you opted in. No further action is necessary.

Please note the member is responsible for managing and updating their own contact information.